

HOME CARE COUNCIL OF PA

Pennsylvania Community Resources Guide

Quick Reference for Pennsylvania Home Care Agencies

STATEWIDE STARTING POINT	PA 211 Dial 211 Call 1-855-567-5341 if 211 does not work Text ZIP code to 898-211
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Use this guide to help identify programs that may be useful to clients, caregivers and families. Eligibility, availability and application requirements vary. Refer individuals directly to the program or agency for current information and assistance.

Food & Nutrition Assistance

SNAP - Supplemental Nutrition Assistance Program

Helps eligible Pennsylvania households buy groceries. Applications are available through COMPASS, by mail, or through a County Assistance Office.

Contact: DHS Statewide Customer Service Center: 1-877-395-8930; Philadelphia: 215-560-7226.

<https://www.pa.gov/services/dhs/apply-for-the-supplemental-nutrition-assistance-program-snap>

Local Food Pantries & Meal Programs

PA 211 can locate food pantries, community meals, home-delivered meals and other food resources by ZIP code.

Contact: Dial 211; 1-855-567-5341; text ZIP code to 898-211.

<https://www.pa211.org/food-resources/>

Utility & Energy Assistance

LIHEAP - Home Energy Assistance

Helps eligible Pennsylvania households pay heating bills through cash grants; crisis grants may also be available. As of October 2, 2026, the 2025-2026 season is closed and the 2026-2027 season is scheduled to open November 2, 2026.

Contact: LIHEAP Hotline: 1-866-857-7095; TDD for hearing impaired: 1-800-451-5886.

<https://www.pa.gov/agencies/dhs/resources/liheap>

Local Utility Assistance

PA 211 can locate electric, gas, heating-fuel, water and other utility-assistance resources.

Contact: Dial 211; 1-855-567-5341; text ZIP code to 898-211.

<https://www.pa211.org/utilities-resources/>

Housing & Rental Assistance

Pennsylvania Homeless Assistance Program (HAP)

County-administered assistance for Pennsylvanians experiencing or at risk of homelessness. Services can include case management, rental assistance, bridge housing, emergency shelter and supportive housing, depending on local availability.

Contact: Contact the local County Assistance Office or PA 211 for local program information.

<https://www.pa.gov/services/dhs/apply-for-the-homeless-assistance-program>

Local Housing Resources

PA 211 can locate rent assistance, affordable housing, eviction prevention, shelters and other housing resources by location.

Contact: Dial 211; 1-855-567-5341; text ZIP code to 898-211.

<https://search.pa211.org/>

Older Adult Resources

Pennsylvania Area Agencies on Aging

Pennsylvania has 52 Area Agencies on Aging serving all 67 counties. Local AAAs connect older adults with services and supports.

Contact: Phone numbers vary by county. Use the official AAA locator below.

<https://www.pa.gov/agencies/aging/local-resources/area-agencies-on-aging->

Pennsylvania Department of Aging - Local Resources

Official statewide directory for Area Agencies on Aging, senior community centers, adult day centers and PA Link.

Contact: PA Link / Long-Term Care Helpline: 1-800-753-8827.

<https://www.pa.gov/agencies/aging/local-resources>

Prescription Assistance

PACE & PACENET

Pennsylvania prescription-assistance programs that help qualified residents age 65 and older obtain prescription medications at lower cost.

Contact: PACE/PACENET: 1-800-225-7223; TTY: 1-800-222-9004.

<https://www.pa.gov/agencies/aging/aging-programs-and-services/pace-program>

Aging & Disability Resources

PA Link to Aging and Disability Resources

Connects older adults and people with disabilities to local information, services and supports.

Contact: PA Link / Long-Term Care Helpline: 1-800-753-8827.

<https://www.pa.gov/agencies/aging/local-resources/pa-link-to-aging-and-disability-resources>

Medicaid & Long-Term Services and Supports

Pennsylvania Long-Term Care Services

Pennsylvania offers home and community-based services and nursing-facility services for eligible individuals.

Contact: Long-Term Care Helpline: 1-800-753-8827; PA Independent Enrollment Broker: 1-877-550-4227; TTY: 1-877-824-9346; OLTL Participant Helpline: 1-800-757-5042; CHC Helpline: 1-844-824-3655.

<https://www.pa.gov/services/dhs/apply-for-long-term-care-services>

Medicare Counseling

PA MEDI - Medicare Counseling

Free, confidential and unbiased Medicare counseling through Pennsylvania's 52 Area Agencies on Aging.

Contact: PA MEDI Helpline: 1-800-783-7067, Monday-Friday, 8 a.m.-5 p.m.

<https://www.pa.gov/agencies/aging/aging-programs-and-services/pa-medi-medicare-counseling>

Transportation Assistance

Medical Assistance Transportation Program (MATP)

Provides non-emergency medical transportation at no cost to Pennsylvania residents who receive Medical Assistance and have an unmet transportation need.

Contact: MATP is administered by county; use the official page below to find the appropriate county contact.

<https://www.pa.gov/services/dhs/medical-assistance-transportation-program>

Transportation for Older Adults

Local Area Agencies on Aging can help older adults identify transportation programs available in their communities.

Contact: Phone numbers vary by county. Use the official AAA locator below.

<https://www.pa.gov/agencies/aging/local-resources/area-agencies-on-aging->

Mental Health & Crisis Support

988 Suicide & Crisis Lifeline

Free, confidential crisis support 24 hours a day, 7 days a week. If there is immediate danger or a medical emergency, call 911.

Contact: Call or text 988.

<https://988lifeline.org/>

Pennsylvania Behavioral Health Resources

Pennsylvania DHS provides information on mental health and substance use services, Medicaid behavioral health, crisis services and county behavioral health programs.

Contact: For immediate mental health crisis support, call or text 988. Local program contacts vary by county.

<https://www.pa.gov/agencies/dhs/resources/mental-health-substance-use-disorder>

Local Mental Health & Crisis Resources

PA 211 can help locate counseling, crisis intervention and behavioral health resources by community.

Contact: Dial 211; 1-855-567-5341; text ZIP code to 898-211.

<https://search.pa211.org/>

For Agency Use

These resources are provided to help Home Care Council of PA members identify programs that may be helpful to clients, caregivers and families. Agencies should direct individuals to the appropriate program or organization for current eligibility requirements, applications and assistance.

The Home Care Council of PA does not administer these programs, determine eligibility, guarantee benefits or provide legal, financial, medical or benefits advice.

Verification date: October 2, 2026. Official Pennsylvania and PA 211 sources were checked before publication. Programs, eligibility requirements, phone numbers and web addresses can change; confirm current information with the administering organization.